



rassolution
inspired by solution



I N S P I R E D B Y S O L U T I O N



RASSOLUTION

MISSION

To maintain experienced manpower with expectational skillsets to responsibly undertake crucial business operations of our clients and help them grow rapidly.

HIGHLIGHTS

- ▶ Experts with 15+ years' experience
- ▶ Flexible Pricing
- ▶ Experience handling team strength of 300+
- ▶ Handled projects for Clients from the Americas, EMEA and Australia
- ▶ Strong leadership Quality
- ▶ Matrix driven Performance Improvement Plans
- ▶ Excellent reporting for performance evaluation

OUR SERVICES

CONSULTING

Operations Consulting
Green field setup
Technology Consulting
BPO/Call Centre

OUTSOURCING

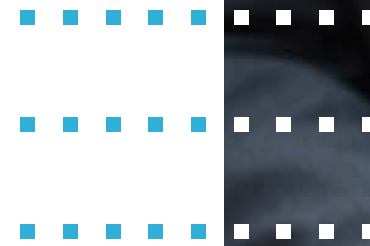
Customer Life Cycle Management
Revenue Management

HR SOLUTIONS

Staffing Solutions
Payroll Services
HR Services

TECH SOLUTIONS

Voices Platforms
Data & CRM Platforms
RPA - Robotic Process
Automation



OUR CULTURE

- ▶ Positive Management
- ▶ Pro-Active Communication
- ▶ Inspiring Leadership
- ▶ Stay Grounded
- ▶ Leave a Legacy in Every Job
- ▶ Empowered Decision Making and Ownership
- ▶ Contribute & Give Back



ABOUT US

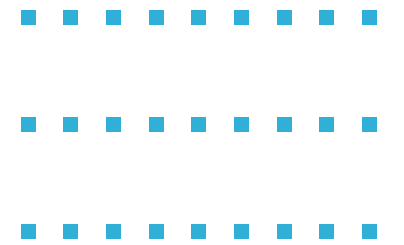
We take immense pride in introducing RASSOLUTION as a complete business growth agency determined to bring noticeable changes in the businesses. From designing a logo to managing complex business processes, RASSOLUTION is well equipped to walk every step with you in the journey of success.

We offer a plethora of services with international standards to help businesses grow rapidly without having to hire in-house teams. Be it about generating sales leads, making outbound sales calls, answering technical support queries, back-end data entry works or executing complex digital marketing strategies, we have highly experienced team members to offer the best solution at the least cost possible.



WHAT WE OFFER

We offer different services to help you
Grow your business rapidly



■ BPO & KPO

Specialized teams to offer end-to-end BPO and KPO services to National and International Customers

■ INSURANCE

Our experts suggest perfect policies to cover risk and meet financial goals based on individual budgets.

■ E-COMMERCE

Our experts can develop game changing e-commerce solutions for businesses, tailored to meet specific goals.

■ COST EFFECTIVE BPO/KPO SERVICES

We have the right balance of technology, Man Power and experience to walk those extra miles for our clients to satisfy their customers. We measure our growth on the scale of our clients' success in his business.

■ IT SERVICES

Experts in digitalizing business operations and setting up robust IT infrastructure for flawless operations

■ STAFFING & RECRUITMENT

We are a leading recruitment consultancy in India with experience hiring and training for top profiles

■ WEB DESIGNING & DIGITAL MARKETING

Our creative web designers and passionate digital marketing specialists can make your brand's voice heard in the market.

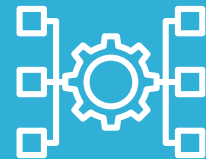
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HIGHLY TALENTED

MAN POWER



ROBUST

IT INFRASTRUCTURE



STRICT

QUALITY AUDITING



MONITORING

& REPORTING



TRANSPARENT

DEALING

Our Expertise

- ▶ Sales, Tech Support, Call center, Aviation aftermarket services
- ▶ Customer Relationship Management
- ▶ Recruitment
- ▶ Insurance
- ▶ VISA Processing
- ▶ Travel
- ▶ Training
- ▶ Accounting Process
- ▶ Health Science

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WHY CHOOSE US?

“Care, Courage and Commitment”

Stand strong on its core values “Care, Courage and Commitment” for clients. We understand that we are hired with great expectations and we never let our clients down. We care for their businesses as they do and proactively work to take the businesses to new heights. We show the courage to go beyond the limits to benefit our clients in all means. All our team members are highly committed to work and think out of box to offer effective solutions.

- ▶ Instant response to all queries
- ▶ Continuous learning to sharpen skillsets
- ▶ Flexible to adapt changing requirements
- ▶ Rigorous quality Audit to further improve
- ▶ Associates with excellent communication and soft skills
- ▶ SME's with intensive knowledge
- ▶ Robust, Secure and Swift IT infrastructure
- ▶ Transparent dealings
- ▶ Accountability
- ▶ Proactive in inventing better solutions

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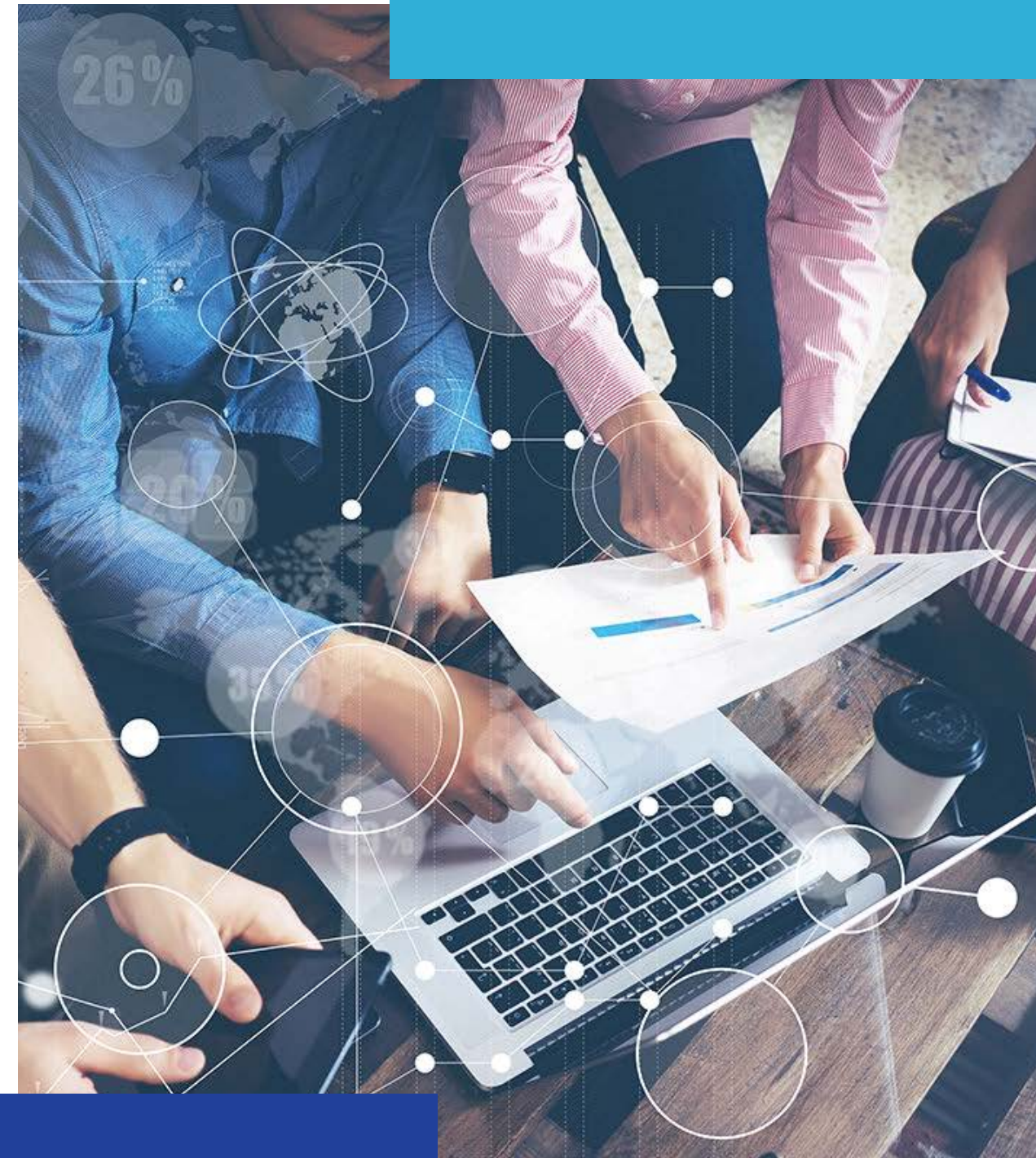
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15+ YEARS OF EXPERIENCE

We are proud to have a brilliant team of experts with 15+ years of experience in what they do. We have managed team of over 300 associates offering uninterrupted support 24/7 in rotational shifts. We have handled various process such as Sales, Operations, Tech Support, Aviation aftermarket services, Customer Relationship Management, Recruitment, Training, Insurance, VISA Processing, Travel, Accounting Process, Health Science – Supply Chain Processes etc. for the Americas, EMEA and Australia. With strong leadership quality and matrix driven performance improvement strategies, we have successfully set new benchmarks in the BPO sector.

Our experience in the industry has made us capable of sensing the needs of our clients and tuning our processes accordingly to meet the targets. We love to be transparent in all our dealings and continuously work to improve our potentials.

- ▶ Highly talented Man Power
- ▶ Robust infrastructure
- ▶ Cost effective solutions
- ▶ Proper Monitoring and Reporting
- ▶ Transparent dealing



OUR COMMITMENT

We work as an extended department of your business and not as a third-party company. We keep your information secure and handle your business data with utmost care. We are flexible to fine tune our processes and work-flow to gel well with your business operations and together work towards a common goal.

FLEXIBLE PRICING TO KEEP IT COST-EFFECTIVE

We have flexible pricing principle to let the companies enjoy our services at the best prices. We have different pricing structure for voice and non-voices process. We even let companies hire an expert from our team to have him/her work for the business full-time. In this case, we maintain the manpower and you benefit from their skillsets.



THANK YOU!



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